Summary
This document describes support in the UW Groups Service for human resource groups comprising current UW academic personnel, staff, and student employees by unit. This document covers group naming, data integration, data quality, life cycle, classification, and access control. UW human resource groups are created for campus units upon request.

Purpose
UW human resource groups are intended to support effective and efficient day-to-day operations of UW departments, units, programs, teams, and applications by providing timely, accurate group memberships representing UW academic personnel, staff, and student employees by unit.

UW Human Resource Group IDs
Human resource groups are identified by UW Group IDs that conform to the UW Group Naming Plan. The following affiliation/organizational stems are reserved for them:

1. uw_org_costcenter_
2. uw_org_supervisoryorg_
3. uw_org_academicunit_

Each human resource group is identified by a series of naming components:

Baseline set - Cost Center
- Most similar to those provisioned from apptdeptbdgt
- Selects on Default Cost Center of the Worker Position.
- The 3-digit FIN org is included to help determine when a cost center is reused, recycled or moved to another organization.

Example format for Cost Center group-id: uw_org__<wd-source>-<3digitFINorg>-<costcentervalue>-<type>

- uw_org_costcenter_210_143047_staff
- uw_org_costcenter_210_143047_studentworker
- uw_org_costcenter_210_143047_academicworker

Supervisory org

Example format for Supervisory Org group-id: uw_org__<wd-source>-<supervisoryorgID>-<subtype>

- uw_org_supervisoryorg_som_00000
  (flattened membership which includes people of all worker types into one group; also includes the Supervisor of the Supervisory Org as a member).
- uw_org_supervisoryorg_som_00000_staff
- uw_org_supervisoryorg_som_00000_studentworker
- uw_org_supervisoryorg_som_00000_academicworker

Job Management Supervisory Orgs
Departments with workers in "job management" positions will have supervisory orgs for those job management positions. There are four classifications for Job Management, including:

- Academic ("_jm_academic")
- Contingent Worker ("_jm_contingent_worker")
- Resident Fellow ("_jm_resident_fellow")
- Student ("_jm_student")

Job Management (JM) supervisory org groups have a flat membership, and no sub-types (because these JM supervisory organizations only contain members who are one type of worker, there is no need to have the other types, which would be empty groups).

Examples of 4 JM sup orgs:

- uw_org_supervisoryorg_som_000179_jm_academic
- uw_org_supervisoryorg_som_000179_jm_student
- uw_org_supervisoryorg_som_000179_jm_contingent_worker
- uw_org_supervisoryorg_som_000179_jm_resident_fellow

**Academic unit**

- Includes paid and unpaid academic personnel

Example format for Academic Unit group-id: uw_org_<wd-source><academicunitvalue>

- uw_org_academicunit_062

**Human Resource Group Classes**

By use of examples, the following table illustrates the classes of human resource groups that have been provisioned into the UW groups service:

<table>
<thead>
<tr>
<th>Group ID</th>
<th>Display Name</th>
<th>Effective Membership</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Cost Center based:

- **uw_org_costcenter_267_061630_staff**
- **uw_org_costcenter_267_061630_academicworker**
- **uw_org_costcenter_267_061630_studentworker**

Employees with a Worker Position with a default cost center. Grouped by type: staff, academic worker and student worker.

Groups contain UW employees with a Worker Position which has the default cost center ...:

- a begin date which is earlier than or equal to today
- an end date which is later than or equal to today

The subgroups of "Staff", "Academic Worker" and "StudentWorker" are defined by ECS codes as follows:

**Staff:**
- **B** (Bargaining Contract Classified Staff)
- **C** (Classified Staff)
- **D** (Hall Health Physician)
- **E** (Professional Staff)
- **I** (ICA Contract)
- **P** (Print Plant Employee)
- **T** (Exempt Employees)

**Academic Worker:**
- **F** (Academic Personnel)

**Student Worker:**
- **U** (Undergraduate)
- **G** (Graduate)
**Supervisory Org based:**

- uw_org_supervisoryorg_isch_000001
- uw_org_supervisoryorg_isch_000001_staff
- uw_org_supervisoryorg_isch_000001_academicworker
- uw_org_supervisoryorg_isch_000001_studentworker

**Employees in Positions within a Supervisory Org reporting structure.**

Supervisory Organizations are defined in a tree structure, which reflects the hierarchy of the university. Currently the Supervisory Organization groups reflect this hierarchy. They contain people in any given supervisory organization along with workers in any of it's child supervisory organizations.

We created a top-level supervisoryorg group without subtypes. This top-level group includes the Supervisor of that Supervisory Org and all Workers with Primary Worker Position assigned to that Supervisory Org or with that Supervisory Org as a superior.

For example, UWIT_000001 contains ALL people within the UWIT_000001 supervisory organization as well as people in every child UWIT supervisory org. The UWIT_000001 supervisory organization group will contain all people within UW-IT.

Supervisory Orgs are grouped by type: staff, academicworker and studentworker. Also has a supervisory org group for all workers regardless of ECS Code.

**Groups contain UW employees in a supervisory organization that also meet the following criteria:**

- a begin date which is earlier than or equal to today
- an end date which is later than or equal to today

The subgroups of "Staff", "Academic Worker" and "StudentWorker" are defined by ECS codes as follows:

**Staff:**
- B (Bargaining Contract Classified Staff)
- C (Classified Staff)
- D (Hall Health Physician)
- E (Professional Staff)
- I (ICA Contract)
- P (Print Plant Employee)
- T (Exempt Employees)

**Academic Worker:**
- F (Academic Personnel)

**Student Worker:**
- U (Undergraduate)
- G (Graduate)
Supervisory Org Job Management based:

- uw_org_supervisoryorg_som_000 179_jm_academic
- uw_org_supervisoryorg_som_000 179_jm_student
- uw_org_supervisoryorg_som_000 179_jm_contingent_worker
- uw_org_supervisoryorg_som_000 179_jm_resident_fellow

Employees in Job Management positions within a Supervisory Org reporting structure. The job management supervisory org groups will not be broken out further into sub-types by ECS codes.

Groups contain UW employees in a job management supervisory organization that also meet the following criteria:
- a begin date which is earlier than or equal to today
- an end date which is later than or equal to today

Job Management Supervisory Organizations usually are made up of workers with the following ECS Codes:

- **JM_Academic:**
  - F (Faculty)
  - S (Stipend)

- **JM_Contingent_Worker:**
  - V (Affiliate Worker)

- **JM_Resident_Fellow:**
  - F (Faculty)
  - S (Stipend)

- **JM_Student:**
  - G (Graduate)
  - S (Stipend)
  - U (Undergraduate)

Academic Unit based:

- uw_org_academicunit_062

Employees with an Academic Appointment within an Academic Unit reporting structure.

Includes paid and unpaid academic appointments.

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**Data Integration**

Human resource groups are based on data integration of UW HR data available in the Operational Data Store (ODS) into the groups service, such that a hierarchy of groups exists for each requesting unit or organization, identified by its supervisory organizations, cost centers and academic units. The groups are updated nightly.

The following table summarizes the most relevant aspects of data integration between the ODS and the groups service, related to identifiers, display names, descriptions, memberships, contacts, classification, and access controls.

<table>
<thead>
<tr>
<th>Group Attribute</th>
<th>Data Integration Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group ID</td>
<td>Group IDs for human resource groups include supervisory organization id, cost center, academic unit and affiliation as derived from UW HR data in the ODS. Since the source data may be uppercase and contains spaces and occasional ampersands, the following transformations are applied to conform to naming conventions:</td>
</tr>
<tr>
<td></td>
<td>1. Initial and trailing spaces are removed</td>
</tr>
<tr>
<td></td>
<td>2. All letters are converted to lower case</td>
</tr>
<tr>
<td></td>
<td>3. All internal spaces are replaced with dashes</td>
</tr>
<tr>
<td></td>
<td>4. All ampersand characters are replaced with a dash followed by ‘and’ followed by a dash</td>
</tr>
<tr>
<td></td>
<td>5. Any remaining characters not in [0-9], [a-z], [a-z] are replaced with the period ‘.’ character</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Group Display Name</th>
<th>Display names include HR data source <strong>type and value</strong>.</th>
</tr>
</thead>
<tbody>
<tr>
<td>'Staff in Supervisory Org ISCHL_000001'</td>
<td></td>
</tr>
</tbody>
</table>
The lifecycle policy for human resource groups is based on source data, appropriate use guidelines, e.g. Restricted. Under normal operating conditions, once employee group data is updated in the ODS, updates will propagate to the groups service nightly. This business rule is in place to ensure the privacy and security of employee group data. Human resource groups are provisioned from ODS using a nightly process monitored to ensure reliability and availability of the groups. When abnormalities such as potentially corrupt or incomplete data feeds are detected during the provisioning process, updates are not applied until the abnormalities are reviewed. The reliability of human resource groups, once provisioned, is that of the groups service itself: 24 hours a day, 7 days a week, with rare exceptions.

Human Resource Group Lifecycle Policy

The following lifecycle policy provides advanced notification of human resource group availability to help customers make informed information technology decisions, anticipate de-provisioning, identify other business needs, and provide feedback.

Lifecycle Policy: The lifecycle policy for human resource groups is based on source data. UW Human Resource groups are retained indefinitely. Though the groups themselves are retained, membership changes dynamically based on local personnel changes and/or structural decisions that propagate to Workday.

Access Control Policy

The data custodians for HR data classify faculty and staff human resource groups as public and student human resource groups as restricted. These classifications form the basis of the following access control policy and appropriate use guidelines, and they are the basis of the membership viewer control and group descriptions.

Access Control Policy: Having considered the privacy, security, and compliance concerns and acknowledging the business needs and widespread operational efficiencies enabled via UW human resource groups, the data custodians have established an access control policy that grants permission to view employee group memberships to all UW employees (i.e. current faculty, staff, and student employees) as well as processes acting on behalf of UW employees. Non-employee access (including students, affiliates, and other third parties) and other exceptions to this policy may be authorized by the custodians on a case-by-case basis, based on establishing a business need and/or an appropriate data sharing agreement.

| Group Description | Human resource group descriptions contain the HR data source type, value, and description followed by appropriate use guidelines, e.g. Staff in Supervisory Org ISCHL_000001 (Information School). This group is updated nightly from the ODS. It is available for appropriate business purposes in support of the UW mission. All users are responsible for enforcing the defined access control policy and may not share employee group memberships with unauthorized parties without first obtaining authorization to do so. All users are expected to know and follow the rules related to ethical and appropriate use of UW computing and networking resources. Please contact help@uw.edu for questions about using this group. |
| Contact Person | Human resource groups have no owner or contact specified. |
| Group Classification | The academic worker and staff groups are classified as Public. The student worker groups are classified as Restricted. |
| Group Access Controls | The membership viewer control permits interactive browser access for all UW employees (i.e. members of the group uw_employee). The membership viewer control also permits access for applications whose UW CA certificate has been placed in the appropriate reader group (u_groups_org_faculty-read, u_groups_org_staff-read, or u_groups_org_studemp-read). |
| UW Google Apps | Human resource groups may be enabled for use in UW Google Apps, upon request. Groups in UW Google Apps will not allow anyone to view the membership. |
| Exchange Status | Human resource groups may be enabled for use in UW Exchange, upon request. This business rule is in place to ensure the privacy restriction on the group memberships, which the current design of the UW Exchange service may or may not be able to enforce by itself. |
| Group Membership List | Human Resource group memberships are reconciled nightly to accurately represent current operational data rather than historical data. Members are identified by UW NetID. |

Data Quality Standards

This section summarizes the data quality standards for human resource groups represented in the groups service.

Data Validation Rules: Validation rules are applied only to ensure that employment data conforms to the constraints of the groups data model. Therefore, the accuracy of human resource groups, including names and memberships, is primarily determined by the quality and validity of the source UW HR data provisioned from the ODS.

Timeliness of Updates: Under normal operating conditions, once employee group data is updated in the ODS, updates will propagate to the groups service nightly.

Defined Error Rates: Overall, the groups service relies on the ODS, as the system of record for employment data, to define the frequency of errors in employee group data. However, some discrepancies are expected between ODS and human resource groups, if for example, loading of the ODS is delayed.

Integrity Monitoring: The integrity of employment data is ensured during secure transport between ODS and the groups service. Physical, system, and administrative controls are used on the groups service to maintain integrity.

Reliability: Human resource groups are provisioned from ODS using a nightly process monitored to ensure reliability and availability of the groups. When abnormalities such as potentially corrupt or incomplete data feeds are detected during the provisioning process, updates are not applied until the abnormalities are reviewed. The reliability of human resource groups, once provisioned, is that of the groups service itself: 24 hours a day, 7 days a week, with rare exceptions.

Human resource group descriptions contain the HR data source type, value, and description followed by appropriate use guidelines, e.g. Restricted. This group is updated nightly from the ODS. It is available for appropriate business purposes in support of the UW mission. All users are responsible for enforcing the defined access control policy and may not share employee group memberships with unauthorized parties without first obtaining authorization to do so. All users are expected to know and follow the rules related to ethical and appropriate use of UW computing and networking resources. Please contact help@uw.edu for questions about using this group.
**Appropriate Use Guidelines:** Use of human resource groups is subject to the following appropriate use guidelines. Permission to view employee group memberships is granted on the condition that authorized clients use the memberships for appropriate business purposes in support of the UW mission. Authorized clients are responsible for enforcing the defined access control policy (above) and may not share employee group memberships with unauthorized parties without first obtaining authorization to do so. Copying and posting the membership of a employee group in a public location, or sending the membership via email, is unadvised and may violate the access control policy. Human resource groups may be used in limited ways to contact employees in support of the UW mission. All users are expected to know and follow the rules related to ethical and appropriate use of UW computing and networking resources. These rules include guidelines on email use that apply to the use of human resource groups with email.

**References**

Knowledge Navigator: (Useful for terms like cost center, supervisory org, academic unit, worker position, academic appointment.)

"Find My People" wiki page (by Eric Elkins)

**Human Resource Groups request form**

Request for UW Human Resource Groups