

Capability Mapping Forum and Workshop - Sept 1, 2015

Join EA for a half day Capability Mapping Forum and Workshop - September 1, 2015; 9:30AM to 12:30PM in Odegaard Undergraduate Library. The goals for the day are to: build a shared understanding of capability mapping, discuss how you use them and to establish some standards.

Agenda :

- Corporate Executive Board Presentation on Capability Mapping
- Group Work: Lessons learned, why capability maps valuable, best practices
- Capability Mapping here at UW - share your maps
- Building the practice: What should be standardized in our capability mapping

Date: September 1, 2015

Time: 9:30AM to 12:30PM

Location: OUGL ALC 136

To be notified of future events, join the [EA Interest email list](#).

CEB Resources, Photos, Notes: [Google Drive Folder - UW Login Required](#)

UW Capability Maps:

- [CONCERT program](#)
- [Customer Service & Support](#)
- [Enterprise Integration Platform](#)
- [Identity and Access Management](#)
- [Metadata Management](#)
- [Monitoring](#)
- [Research Management Lifecycle](#)

Key Take-Aways

From the CEB Presentation:

- The concept of finding the right altitude for the mapping - level of consideration
- Framing conversations about outcomes
- values vs. solutions
- We know our services, but need more clarity on business capabilities
 - How do we reconcile our services with the capabilities?
- Segmented groups working on same capabilities
- Importance of simple & clear language
- Know who the customers are for the capability map
- Leading from IT - identifying business capabilities not in the business
 - Making sure we (IT) don't assume we know the language
- Decision making based on capabilities
 - least mature
 - innovate based on health of IT support for that capability

From Capabilities at UW:

- Having different views of the capability map
- Simple starting starting points
- No one way. There are a variety of processes to build a map
- How do we align the various efforts (of building capabilities) and language
- How do we help the business do this work
- Specific context - not too general
- Get input, perspective from sponsors and partners
- Ignite! session for capability mapping. Share back how you use them.