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Next, you might want to:

- Create your first knowledge base article** - Click "Create" and select a "How-to" or "Troubleshooting" article.
- Customise the home page** - Click "Edit" to get started. Include useful information like what users can expect to find in this knowledge base, frequently asked questions and links to other resources.

Frequently asked questions

- Add links to popular how-to and troubleshooting articles.
- Highlight important documentation.

Need more help?

- Link to resources such as your service desk, questions & answers or a forum.
- List contacts for getting additional help.

Other resources

- Include links to relevant external sites and services.
- Add other helpful information.

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